



Booking Terms & Conditions

Tentative Confirmation

On receipt of the reservation inquiry form, we will contact you and provide you with a confirmation of availability, room rate (including any applicable tax), and the deposit required (\$120US unless booking with a booking agency – AirBnB, Trip Advisor).

Reservation Confirmation

To confirm your reservation when booking directly with us, you will need to make a \$120US deposit via PayPal. Once your deposit is made your reservation will be confirmed and a copy of the deposit will be sent to you along with a Guest Reservation Form for your review. Reservations are handled on a “first come, first served” basis.

Cancellation Policy

All deposits are non-refundable, unless agreed upon by the guesthouse management in the case of a special request.

Minimum Stays and Rental Rates

Swallow Guesthouse has a minimum stay requirement of 4 nights. Please contact management if you request a shorter term of stay. Long-term renters are subject to a discounted rate. Please contact us for further information. Rental rates are fixed from time of deposit.

Insurance

Swallow Guesthouse strongly recommends that you take a comprehensive travel insurance to protect you and all those accompanying you, for the full time of your visit, against illness, including evacuation, injury, death, loss of baggage and personal items, cancellation and any other travel contingencies.

Responsibility

Please be advised that Swallow Guesthouse is not responsible for any loss or damage to personal equipment and property during your stay at Swallow Guesthouse, or during your participation in any activities or tours associated with Swallow Guesthouse during your visit to Bali. We will not accept responsibility for any delay, additional expense or inconvenience which maybe caused directly or indirectly by events outside of our control such as late arrival of International flights, civil disturbances, fire, floods, unusually severe weather, acts of God, acts of Government, or the failure of any machinery or equipment.